

RETURN POLICY

Accessories purchased online and shipped directly to a customer or picked up at a participating dealership may be returned for a complete refund, including shipping, within 30 days of customer receipt. To be eligible for a return, the accessory must also be in original condition (i.e., new and unused), and must be returned with all parts/components, instructions and the original shipping container. To qualify for a refund, customer must return an eligible accessory to the selling dealership.

PRICING, ERRORS AND OMISSIONS

Displayed part prices are the Manufacturer's Suggested Retail Price (MSRP), which excludes shipping, installation, wheel components (if applicable), taxes and any other fees that may apply. Dealer prices may vary, as participating dealers are solely responsible to set final part prices. Installation prices, where applicable, are also set by the dealer. Prices are subject to change without notice. Acknowledgement of an order means that your order has been received; it does not mean that your order has been accepted or shipped or that the price or availability of an item has been confirmed. We make a conscientious effort to describe and display products accurately on this site. Despite these efforts, items on the site may be mispriced, inaccurately described or unavailable. As a result, we cannot and do not guarantee the accuracy or completeness of any information, including prices, images, specifications, availability and services. We reserve the right to change or update information to correct errors, inaccuracies or omissions at any time without prior notice. We apologize for any inconvenience.

LIMITED WARRANTY

Accessories installed by an authorized GM Dealer will be covered, parts and labor, for the longer of the following: a) 12 months/12,000 miles (whichever comes first), or b) the balance of the applicable portion of the New Vehicle Limited Warranty. See your dealer for details. Accessories (i) purchased at a dealership (but not installed by a dealer), (ii) shipped directly to a customer, or (iii) not requiring installation, will receive the standard GM Dealer Parts Warranty of 12 months from the date of purchase, parts only, regardless of miles. Associated Accessories are provided by independent companies and are not warranted by GM or its dealers. The independent company providing an Associated Accessory, rather than GM, is responsible for the safety and quality of Associated Accessories. For more details on exhaust system compliance with local and state noise ordinances, trailer weight rating calculations, cargo limitations, load trailer weight capacities and possible installation charges incurred with certain accessories, contact your local GM Dealer.

SHIPPING OPTIONS

The Accessories eStore offers FedEx® shipping on eligible orders. Select from Ground, 2-Day and Overnight shipping on eligible products. Eligible products selected for FedEx shipping will generally be shipped within 1-2 business days of your order date. If an item is not readily available in stock to ship, your selling dealership will contact you. Some items will require pickup (due to weight and dimension restrictions) at your dealer of choice.

PAYMENT METHODS

Purchases on the Accessories eStore will be processed by your dealer of choice. Most dealers accept all major credit cards, including Visa, MasterCard, Discover and American Express.

CONTACT US

For general accessory product questions, or for any questions related to an order, please contact your selling dealership.

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